



LabCAT Program Critique Summary 2011 Levels A, B, C, and E January 20, 2011 – June 8, 2011

1. The length of time for the classroom presentation was:

Too long	0
About right	81
Too short	3

Comments:

- Very informative in relation to practical exams.
- The classroom presentation was the right amount of time if you already know the procedures.
Comment from Instructor: All technicians attending a certification session should know the procedures.
- When I first certified everything was covered in detail. This time, it was like “here’s your material, take the test”. *Comment from Instructor: After talking with this tech, he realized he was confusing the training class “Introduction to QC/QA Testing”, with the certification session. The training class does cover the procedures in detail. When the technicians come for certification, they are expected to know the material. Detailed review of the procedures is not part of certification testing.*
- A little longer, please.
- Streamline session was great for Level A only.

2. Please rate the classroom presentation material:

Excellent	42
Good	39
Fair	2
Poor	0

Comments:

- Forms pages could be larger. Yes, I’m getting old.
- One question on laydown was not in slides. (re: to moist sample in splitter)
- Loved the handout books.
- Information in manual should show both Metric and English units, not go back and forth.
- Hard time reading the yellow print.
- Some of the material is very vague. *Comment from Instructor: Follows established procedures.*

3. The written exam was:

Very fair	53
Fair	33
Poor	0

Comments:

- Exams need to be checked for consistency.
- Some questions are tricky.
- Need more time.

4. The laboratory proficiency orientation was:

Too long	1
About right	75
Too short	6

Comments:

- A little longer, please.
- It seemed abbreviated – assumed I knew a few key elements. *Comment from Instructor: This session was a streamline session; therefore, it is “abbreviated”.*
- I would like to have seen a couple of demonstrations. *Comment from Instructor: The certification sessions do not demonstrate the procedures. If the technician needs demonstration or additional training, they might consider the RMAEC training session “Introduction to QC/QA Testing”.*

5. Please rate the knowledge of the proctors conducting the laboratory proficiency exams:

Excellent	63
Good	21
Fair	0
Poor	0

Comments:

- Proctor, Brock Johnson, did a very good job.
- Proctor, Mrs. Buck, A+

6. Please rate the knowledge and professionalism of the instructor:

Excellent	77
Good	5
Fair	0
Poor	0

Comments:

- Good in all ways and methods.
- Cindy is great!
- Great as always.
- Very good job, very patient.
- Cindy A+

7. Was the laboratory equipment operating properly:

Yes	79
No	1

Comments:

- For what we need, it was explained.
- Stabilometer needs some work. *Comment from Instructor: Equipment was checked. Operating correctly.*

8. Were the most current test procedures used during the classroom presentation:

Yes	79
No	0

Comments:

- CP's – yes, AASHTO – no.

9. **If this is your first LabCAT certification, i.e. you have never been LabCAT certified**, please rate the benefit of the certification program, as it pertains to your job:

Excellent benefit	11
Good benefit	9
Fair benefit	0
No benefit	0

Comments:

- This class helped me learn why procedures are done.

10. **If this is a LabCAT re-certification, i.e. you have previously been LabCAT certified**, please rate the benefit of the certification program, as it pertains to your job:

Excellent benefit	27
Good benefit	37
Fair benefit	3
No benefit	1

Comments:

- Excellent benefit, re-fresh, re-new and up-dates that I was not aware of.
- I always learn something from the proctors.
- Cert should be extended to 5 years rather than 3.
- The sessions helps with updates and changes to the CP procedures.
- Material was covered to quickly.

11. **If this is a LabCAT re-certification, i.e. you have previously been LabCAT certified**, which session did you choose to attend:

“Standard” session for review	40
“Streamline” accelerated session	23
“Slip Stream” session for qualifying LabCAT proctors	0

Comments:

- I choose the standard session every other certification time to learn changes or other new features.

12. Please rate the overall quality of the certification program:

Excellent	56
Good	21
Fair	2
Poor	0

Comments:

- Nice job everyone.
- Could manuals be available prior to the class. *Comment from Instructor: They are available on line.*

13. General Comments:

- The instructor was more than happy to answer questions and explain the material. I very much appreciated her willingness to help.
- Very useful and educational. Time allowed me to get the necessary material without overloading on specifics. Cindy did a wonderful job explaining the material and answering questions while still making us understand the material thoroughly.
- Thank you.
- This is a great class. Thanks.
- Check micro-deval proficiency questions about weighing final. I think weigh to the gram and report to the 0.1%.
- I had fun and learned a few new little helpful tips.
- Keeps you up to date on changes in specs that you may not know about.
- When is LabCAT going to a 5-year certification like ACI and WAQTC? *Comment from Instructor: As of now, it will not.*
- Very pleasant experience.
- Very enjoyable! Thanks for all the help!
- Just felt rushed. In the world you have manuals. I just felt rushed through this time.
- Always a pleasure.
- Very well done course. Instructor was knowledgably and the proctor, Tammy Buck, was professional and courteous.
- Thank you.
- Very good class.
- Mike Skinner, listed as one of your board members/contributors is no longer with CTL / Thompson. Also, in a couple of the power-point slides “Asphalt” is misspelled. (Might be a little embarrassing). *Comment from Instructor: Updates and corrections will be made.*
- Always a pleasure. See you in a few years!

- I believe the written exams are graded unfairly. People could fail due to the grading. *Comment from Instructor: People who come prepared generally will not fail.*
- Enjoyed.
- I enjoyed how Cindy started the session with regular conversation about projects and fellow co workers. I was nervous since I do not test. This was very calming and relaxed the entire class. Thank you.
- Need to change the “red lettering” on “blue background”. Too hard to read. *Comment from Instructor” This will be changed.*